



Assessor role description

Diabetes care accreditation programme (DCAP) will be piloting an accreditation process for inpatient diabetes services in the East of England and Wales. Accreditation is a supportive process of evaluating the quality of clinical services against a set of standards including leadership, clinical effectiveness and safety. It promotes improvement through highlighting areas of best practice and areas for change, encouraging the continued development of the clinical service.

The assessment team is a multidisciplinary group of professionals including doctors, nurses and lay representatives. Assessors are the face of the accreditation programme and play a crucial role to promote and champion DCAP standards and high quality diabetes care across the UK. Assessors provide a supportive, fair and comprehensive assessment for services to promote their ongoing improvement.


Assessors are expected to:

- Provide open communication with services during the assessment, building a productive relationship
- Undertake a remote assessment of services, involving the online review of evidence submitted and providing feedback to services through the website, as well as carrying out remote interviews with staff and patients and writing an assessment report
- Develop a good understanding of the accreditation programme, standards and evidence requirements
- Provide constructive and fair feedback to services and receive feedback from fellow assessors
- Providing feedback to the programme team to inform changes needed for the future programme.

Person specification

Assessors are expected to:

- Be actively involved in the provision of a diabetes service
- Have experience in diabetes service improvement
- Be a strong representative of the accreditation programme and accreditation as a method of improvement

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- Have experience of building high quality working relationships, including working with remote teams
 - Be skilled at providing support, advice and critique in a professional and constructive way
 - Show integrity at all times and be in good standing with their employer
 - Actively work towards accreditation within their service
 - Abide by the assessor code of conduct.

Role specific requirements

Medical assessors should:

- Hold up-to-date registration with the General Medical Council
- Hold a certificate of specialist training in diabetes
- Have at least 3 years experience at consultant level

Nurse assessors should:

- Be registered with the Nursing and Midwifery Council
- Hold an appropriate academic qualification in their speciality (preferable)
- Have at least 3 years' experience at senior nurse level in diabetes or demonstrable experience in other roles supporting diabetes service developments.

Time commitment

Each assessment typically requires 1 – 1 ½ days of input and all aspects of the assessment will be virtual.

Training

Successful applicants will undergo a detailed remote training programme. The programme team and other experienced assessors will be on hand to guide you through the process.

The RCP positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, transgender status, religion or belief, marital status or pregnancy and maternity.

The RCP is all about our people – our members, our staff, our volunteers and leaders. We educate, influence and collaborate to improve health and healthcare for everyone and know we can only do this by being inclusive, encouraging and celebrating diverse perspectives. That's why welcoming and having people who represent the 21st-century workforce, and the diverse population of patients we serve, is so important to us.