

# Planning for the future, practical session on service planning (Adult and Paediatric)

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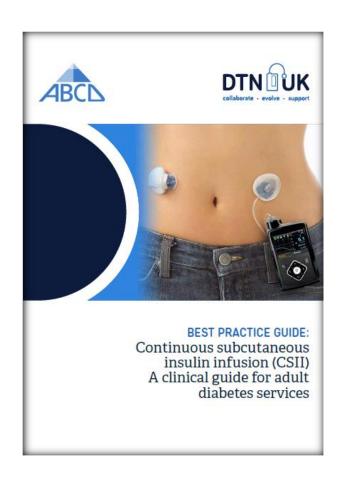
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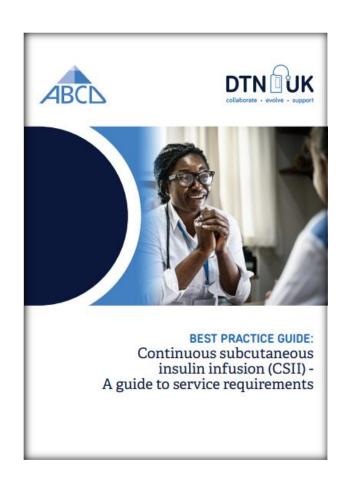
London

### **Best Practice Guides**











# 4 things to consider

Workforce Requirements

 Organisation & Capacity of Service

- Pathway, Protocols & Programmes;
  - including CGM pathway for pregnancy
  - Including transition and pumps at diagnosis for the <12 year olds (Tech appraisal 151)

Informatics & Data requirements



## Workforce Requirements

Consultant led MDT

Psychology link

Play Therapist

Access to wider team – renal, antenatal

Ongoing Staff training

Co-ordinator/Technician/Administrator

Competencies of staff

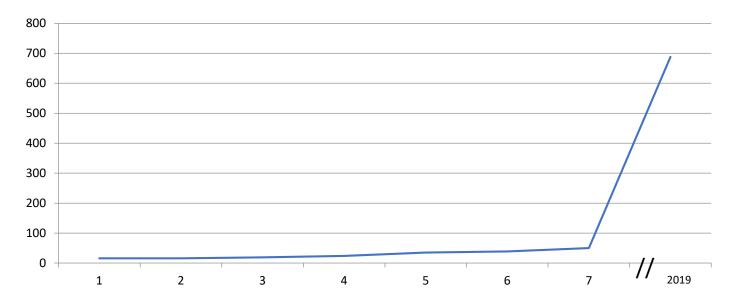
If you are a small team, can a Hub & Spoke arrangement work?



### Organisation & Capacity of the Service

Should it be a bespoke pump clinic or combined with all Type 1?

Think about the numbers, including the 4 year renewal



KCH pump numbers over the first 6 years, then after 17 years

|               | MODEL 1   | MODEL 2*   | MODEL 3*   | MODEL 4*   | MODEL 5*   |  |
|---------------|---|--|--|--|--|--|
|               | All patients seen<br>simultaneously<br>in a joint MDT<br>appointment<br>(doctor, nurse,<br>dietician)             | All patients<br>seen by each<br>member of the<br>MDT individually<br>and sequentially<br>in a 1-stop<br>shop fashion                   | Patients seen by<br>one or more MDT<br>team members at<br>each appointment<br>matched<br>according to need   | Mixture of<br>MDT and<br>single clinician<br>appointments  | Group diabetes<br>educator sessions<br>with individual<br>scheduled<br>appointments  |  |
| ❷ Pros        | Joined up thinking     MDT support for consultants     Good team learning     May not require post clinic meeting | Clearly defined<br>roles for each<br>MDT member  | Efficient     Allows multiple short contacts     May allow second opinions and additional insights into care   | Enables MDT appointments and their advantages which are necessary for some patients     Gives flexibility and efficiency | Patient peer support     Effective use of educator team time   |  |
| © Cons        | Resource     heavy     Can be     intimidating for     the patient  | Longer visit time for patient who may feel overwhelmed by having 3 appointments in 1 session     Can result in unnecessary duplication | Difficult to maintain relational continuity     Patient may not be triaged to appropriate MDT member     Post clinic MDT meeting required  | Patients     need to be     scheduled to     the appropriate     type of     appointment in     advance                  | Personal matters difficult to discuss in group setting     Not all patients are supportive of having group appointments     Targeted reviews and education cannot be delivered |  |
| 6 Suggestions | Possibly more<br>appropriate for<br>teams starting<br>a new pump<br>service with<br>small patient<br>numbers      | Intra-clinic<br>communication<br>between team<br>members<br>needed to make<br>this work well   | Matching correct MDT skills to correct patient may require preclinic triage process     All team members need to be able to function as diabetes educators and see pump patients independently | Relies on     a clinic list     template to     support the     above  | Group sessions can be used as an adjunct to shorten appointment duration in MDT reviews     For reasons above they may not be a replacement for MDT reviews                    |  |



### Pathway, Protocols and Programmes

Which Pump(s)/CGM do you use? How do you support those who come to your service using different tech to what you're used

What is your Pathway for Deciding who gets Technology

**Out of Hours Support** 

When/How to Stop someone using Pump/CGM

Education Programmes for People with Diabetes (and their families/carers)

Protocol for Starting CGM for people with Type 1 in Pregnancy in April!

|                            | Medtronic<br>640G/670*      | Omnipod patch pump           | Tandem<br>t:slim X2*  | Roche<br>Insight      | Dana<br>Diabecare R                                     | Medtrum A6<br>Touchcare* | Kaleido<br>patch pump     |
|----------------------------|-----------------------------|------------------------------|-----------------------|-----------------------|---|--------------------------|---------------------------|
| Pump<br>features           | 5.8                         |                              |                       |                       | DANAssanceal (15  DAYS M 03555)  SUB- MINE SUU 10046  S | MEDITION OF MEDITION     |                           |
| Weight                     | 96 g                        | 25 g                         | 112 g                 | 122 g                 | 62 g  | 21.5 g                   | 19 g                      |
| Basal<br>increment         | 0.025 U<br>(0.025-35)       | 0.05 U<br>(0.05-30)          | 0.001 U<br>(0.001-15) | 0.01 U<br>(0.02-25)   | 0.01 U<br>(0.04-16)                                     | 0.05 U<br>(0.05-10)      | 0.05 U<br>(0.05-5)        |
| Basal rate/d               | 48                          | 24 @ 30 min                  | 16                    | 24                    | 24  | 48                       | 24                        |
| Basal profiles             | 8                           | 7                            | 6                     | 5                     | 4   | 5                        | 7                         |
| Basal pulse                | 10m (0.2-60)                | 0.05 u pulse                 | 5 min                 | 3 min                 | 4 min   | ?                        | ?0.05u pulse              |
| BG target                  | Range:<br>target<br>correct | Single target<br>+ threshold | Single target         | Range:<br>mid correct |   | Range:<br>?mid correct   | 30 min steps<br>up to 3 h |
| Bolus increments           | 0.1 U<br>(max 75)           | 0.05 U<br>(max 30)           | 0.01 U<br>(max 25)    | 0.05 U<br>(max 50)    | 0.05 U<br>(max 80)                                      | 0.05 U<br>(max 25)       | 0.05 U<br>(max 20)        |
| Occlusion<br>alarm @1.0u/h | 2-3.8 h                     | 1.5-5.5 h                    | < 2 h**<br>**2 u/h    | 2.2 h                 | ?   | < 3 h                    | 15 min                    |
| Insulin volume             | 300 u                       | 200 u                        | 300 u                 | 160 u                 | 300 u   | 200 u                    | 200 u                     |



## Informatics & Data Requirements

Who downloads and when? For all type 1?

Who is in charge of getting ICT and Information Governance sorted

Remote consultations are popular and effective when downloading is done

Teach downloading at tech start so that it's part of the deal