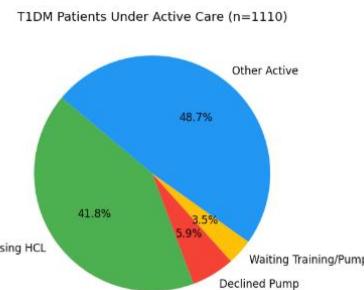


Type 1 Diabetes Adult Services – Salford

T1DM population coded in Salford: **1,360**

Actively seen in last 12 months: **~1,110**

- **464** people using insulin pumps (460 HCL)
- **66** have declined pump therapy
- **39** awaiting DAFNE HCL training
- **20** awaiting pump start (wait time for baseline appointment up to 4 weeks)



- **Pre-start:** All patients assessed by consultant and HCL-trained DSD/DSNs.
- **Start format:** Face-to-face groups (~80%) or 1:1 sessions (~20%) as needed.
- **Onboarding:** Baseline appointment with pre-visit information and company resources.
- **Education:** Industry involved in ~40% of starts; clinician always present and usually co-delivers.
- **Follow-up:** Clinician-led optimisation; group size ~6 (max 10). Set/pod change support day 2–3; follow-up at weeks 1, 2, 6 and 12 (flexible, mostly remote; week 12 usually in person).

Baseline appointment:

- With clinician delivering HCL start education and optimisation
- Confirm all bloods and tests complete (eye screening documented)
- Choose consumables and demonstrate use
- Calculate and agree settings; advise on BI changes
- Action prescription requests
- Cover expectations and safety (managing high/low glucose levels)
- Download and connect any apps

Opportunity to pick up on any concerns/anxieties and address