

Oxford University Hospitals Trust HCL process overview

755 on HCL
154 on pump alone
35 HCL starts each month

Onboarding

- Apply – Clinicians
- Approved – MDT every other week – clinicians
- Choice letter Sent – email – admin

Preparation

- Replies Reviewed –Assistant practitioners (AP)
- Training Booked – admin
- Chase if Not chosen a system – AP

Clinical Setup

- Settings forms Completed – clinicians
- Support Offered – AP/ DSN
- GP Letter Sent – DSN

Start & Follow-Up

- Starts (95% industry / 5% 1:1)
- AP Calls 1 week before and 1 week after
- DSN appt – 6 weeks after start
- Medical Appointment – 9 months after start